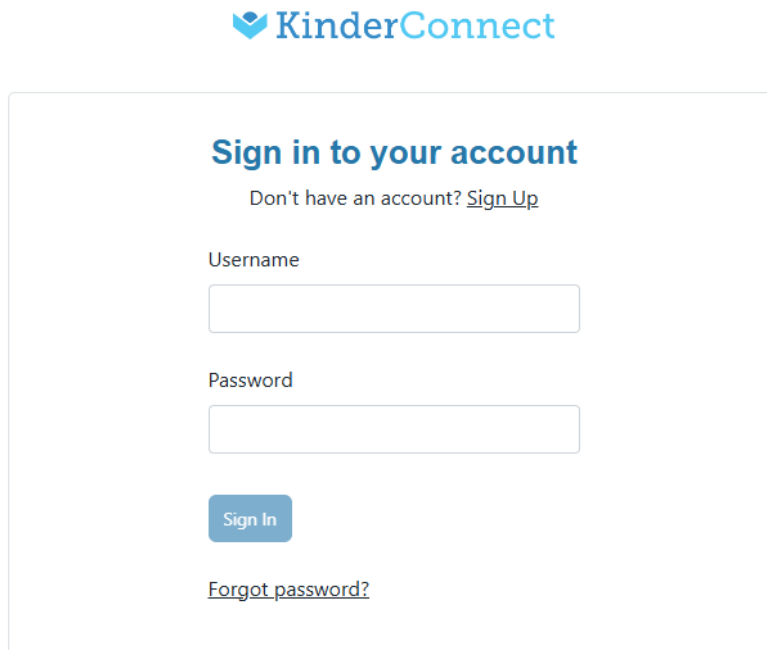


KinderConnect – Login

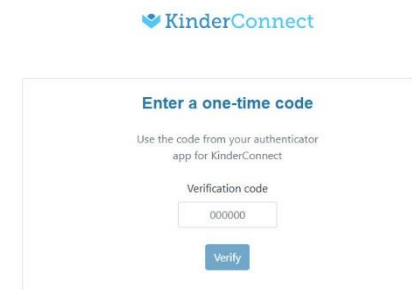
After your account has been created, you will need to log on each time you use the system.

- A** Open your browser to the page VAPass.doe.virginia.gov/KinderConnect/. **Note:** You cannot access KinderConnect using Internet Explorer. Please use another browser such as Google Chrome, Firefox or Safari.
- B** Enter your ***Username*** and ***Password*** created at the time of registration. Passwords are case-sensitive. If capital letters were used while creating the password, they need to be used when logging on.



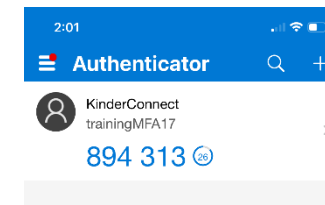
The screenshot shows the KinderConnect login interface. At the top is the KinderConnect logo. Below it is the heading "Sign in to your account" with a link "Don't have an account? Sign Up". There are two input fields: "Username" and "Password". Below the password field is a blue "Sign In" button. At the bottom is a link "Forgot password?".

- C** Depending on your browser, you may see an eye for icon next to the password field. Pressing the eye icon  will display the characters entered. Pressing again will hide the characters.
- D** Press **Sign In** to access your account.
- E** The One-time code screen displays.



The screenshot shows the "Enter a one-time code" screen. It has the KinderConnect logo at the top. The heading is "Enter a one-time code". Below it is the instruction "Use the code from your authenticator app for KinderConnect". There is a "Verification code" input field with the placeholder "000000". Below the input field is a blue "Verify" button.

- F** Use the code shown in the authenticator app to enter the **Verification Code** in KinderConnect. Press **Verify**. Click here for steps on how to download an authenticator app.



The screenshot shows the Authenticator app interface. At the top is the time "2:01" and status icons. Below is the app title "Authenticator". There is a list of accounts, with "KinderConnect trainingMFA17" selected. Below the account name is the verification code "894 313" with a refresh icon.