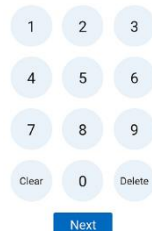


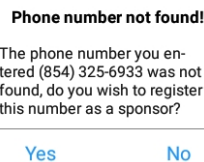
KinderSign – How to Create a Parent/Sponsor PIN and Secret Question/Answer

If you are logging into KinderSign for the first time, you need to create some security settings to verify your identity.

- A** Use the keypad to enter your 10-digit telephone number. Tap **Next**.

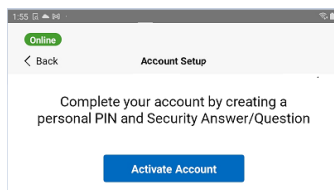
A numeric keypad with buttons for digits 1 through 9, 0, a 'Clear' button, and a 'Delete' button. A blue 'Next' button is located below the keypad.

- B** If the tablet does not recognize the telephone number, you will receive a message informing you that the phone number was not found. It will ask if you would like to register that number as a Parent/Sponsor.

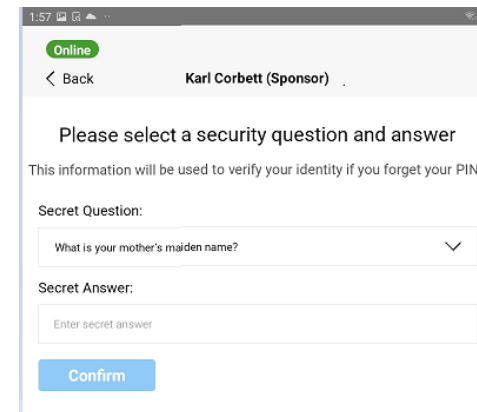
A message screen with the title 'Phone number not found!'. The text reads: 'The phone number you entered (854) 325-6933 was not found, do you wish to register this number as a sponsor?'. Below the text are two buttons: 'Yes' and 'No'.

- C** Tap **Yes** to refresh the device automatically with the latest information or **No** to re-enter the telephone number. If the message still appears after refreshing, then the phone number doesn't exist in the system.

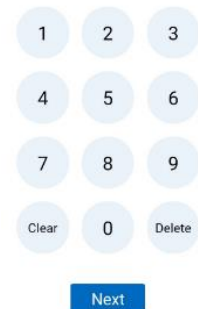
- D** Once updated, you will receive a message indicating that your security settings are incomplete. Tap **Next**.

A message screen with the title 'Account Setup'. The text reads: 'Complete your account by creating a personal PIN and Security Answer/Question'. Below the text is a blue button labeled 'Activate Account'.

- E** Tap the drop-down arrow to select the Secret Question you want to use to verify your identity. Tap on the **Secret Answer** field and enter the secret answer. Tap **Confirm**.

A screen titled 'Please select a security question and answer'. It includes a note: 'This information will be used to verify your identity if you forget your PIN.' There is a 'Secret Question:' dropdown menu with 'What is your mother's maiden name?' selected. Below it is a 'Secret Answer:' text input field with the placeholder 'Enter secret answer'. A blue 'Confirm' button is at the bottom.

- F** KinderSign returns to the keypad to create your **PIN**. Enter your 6–8-digit **PIN** and tap **Next**. Re-enter the 6–8-digit **PIN** and tap **Verify** to confirm.

A numeric keypad with buttons for digits 1 through 9, 0, a 'Clear' button, and a 'Delete' button. A blue 'Next' button is located below the keypad.

Note: PIN must not have consecutive or repeated numbers (ex: 123456 or 111469).

- G** KinderSign returns to the telephone keypad and is ready for you to login using your telephone number and new **PIN**.

[Click here to continue to Set Up Self Reset](#)