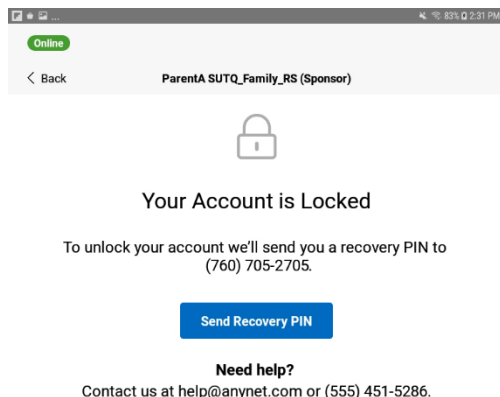


KinderSign – Unlock Account with Self-Service Rest Set Up

- A** After entering your PIN incorrectly too many times, KinderSign notifies you that **Your Account is Locked**.



- B** Tap **Send Recovery PIN**. Note: Depending on how you set up your Self-Service Reset, you will either be sent an Email link or Text link.



- C** The **Email Sent** or **Text Sent** screen appears verifying your email address or phone number. Tap **Go to Home** to go to main menu.

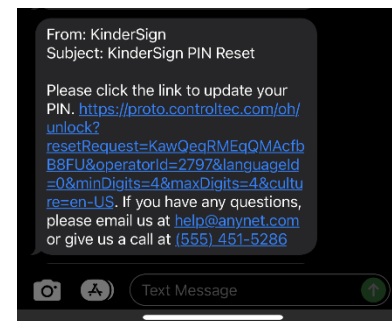


We've sent a verification to (760) 705-2705 Please check your text messages.

[Resend Text](#)



- D** A **Verification Email** or **Verification Text** will be sent with a link depending on your previous selection. Click on link to reset your PIN.



- E** Enter your new 6–8-digit PIN. Re-enter your 6–8-digit PIN and tap **Update PIN**.

A screenshot of the KinderSign app showing the PIN reset screen. At the top is the KinderSign logo and the word 'English'. Below that is the text 'Select a new PIN' and 'Choose a new PIN to enter attendance'. There are three input fields: 'PIN', '4 Digit PIN', and 'Confirm PIN'. At the bottom is a green button labeled 'Update PIN'.

- F** A notification appears showing a successful PIN change.

- G** Reopen KinderSign and enter your 10-digit telephone number, then enter your new PIN to successfully login.