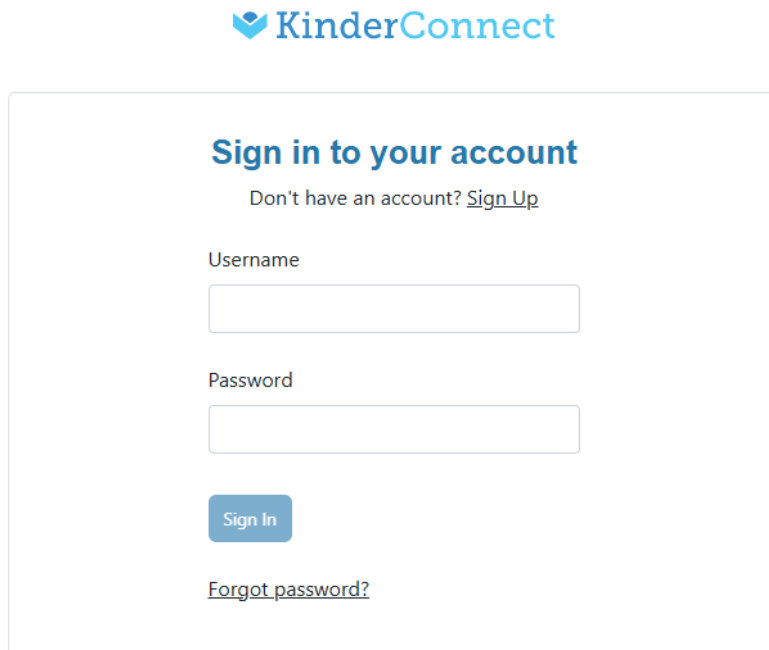



KinderConnect – Login

After your account has been created, you will need to log on each time you use the system.

- A** Open your browser to the page <https://vapass.doe.virginia.gov/KinderConnect>.
Note: You cannot access KinderConnect using Internet Explorer. Please use another browser such as Google Chrome, Firefox or Safari.
- B** Enter your ***Username*** and ***Password*** created at the time of registration. Passwords are case-sensitive. If capital letters were used while creating the password, they need to be used when logging on.



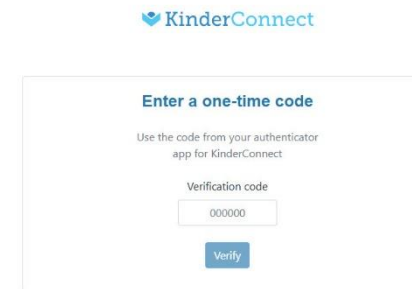
The screenshot shows the KinderConnect login interface. At the top is the KinderConnect logo. Below it is the heading "Sign in to your account" with a link "Don't have an account? Sign Up". There are two input fields: "Username" and "Password". Below the "Password" field is a blue "Sign In" button. At the bottom is a link "Forgot password?".

- C** Depending on your browser, you may see an eye icon next to the password field. Pressing the eye icon  will display the characters entered. Pressing again will hide the characters.

- D** Press **Sign In** to access your account.



- E** The One-time code screen displays.



The screenshot shows the "Enter a one-time code" screen. It has the KinderConnect logo at the top. Below it is the heading "Enter a one-time code" and the instruction "Use the code from your authenticator app for KinderConnect". There is a "Verification code" label above a text input field containing "000000". Below the input field is a blue "Verify" button.

- F** Use the code shown in the authenticator app to enter the **Verification Code** in KinderConnect. Press **Verify**. Click here for steps on how to download an authenticator app.

