

KinderConnect – Login

After your account has been created, you will need to log on each time you use the system.

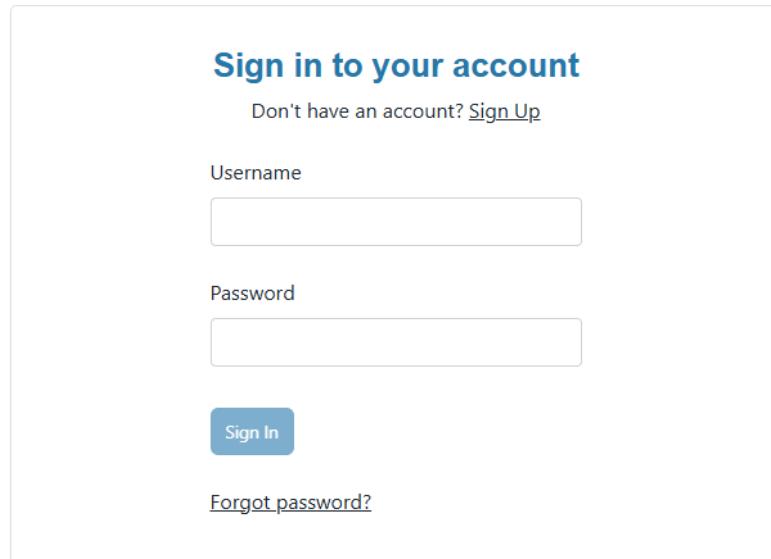
A Open your browser to the page

<https://vapass.doe.virginia.gov/KinderConnect>.

Note: You cannot access KinderConnect using Internet Explorer. Please use another browser such as Google Chrome, Firefox or Safari.

B Enter your **Username** and **Password** created at the time of registration. Passwords are case-sensitive. If capital letters were used while creating the password, they need to be used when logging on.

 KinderConnect

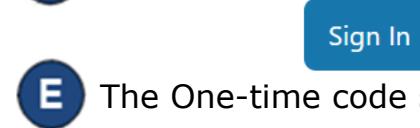


The image shows the KinderConnect sign-in page. At the top, it says "Sign in to your account". Below that, it asks "Don't have an account? [Sign Up](#)". There are two input fields: "Username" and "Password". Below the password field is a "Sign In" button. At the bottom, there is a link "Forgot password?".

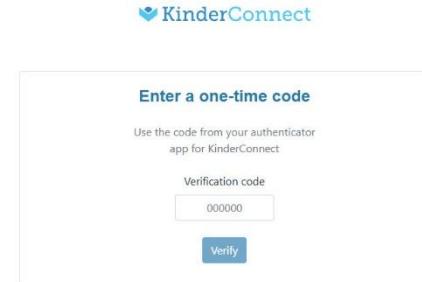
For more information, visit <https://VAPass.info>, email us at supportva@kindersystems.com or call us at 1-888-211-6884.

C Depending on your browser, you may see an eye icon next to the password field. Pressing the eye icon  will display the characters entered. Pressing again will hide the characters.

D Press **Sign In** to access your account.



E The One-time code screen displays.



F Use the code shown in the authenticator app to enter the **Verification Code** in KinderConnect. Press **Verify**. Click here for steps on how to download an authenticator app.

